



## Public Notice to Water System Customers of North Springs Improvement District

To ensure that the North Spring Improvement District's drinking water remains safe and compliant with all State and Federal water quality requirements, the District is required to implement preventive measures that are safe and approved by the Florida Department of Environmental Protection (FDEP). As a result, NSID is preparing to begin its water distribution line enhanced disinfection program on Friday, July 17<sup>th</sup>, 2015, which will continue through Friday, July, 31st, 2015.

The District's routine maintenance program will include utilizing free chlorine as the primary disinfectant. During this preventive maintenance activity, water customers may notice an increased chlorine odor and taste in their tap water. This is a normal occurrence and will cause no adverse health effects.

During this time period, **customers with special needs** should be aware of potential problems with their equipment and systems (e.g., kidney dialysis machines). In addition, owners of tropical fish **aquariums** and holding tanks for fish and shellfish (i.e., stores and restaurants) should be aware that this temporary change in our disinfection process may be harmful to aquatic life if not properly addressed, and are advised to seek professional advice as the method of removing free chlorine residuals differs from removing chloramine residuals from tap water. Customers with **inline filters** may want to contact the equipment manufacture for any precautions. Any such side effects will start to diminish when NSID reverts to the normal disinfection method on Saturday, August 1<sup>st</sup> 2015. Users are encouraged to contact an appropriate professional for guidance on how to use their equipment during this period.

The District will also flush fire hydrants during this period as part of the enhanced disinfection procedure. Customers may notice flowing water in streets and swales, localized lower water pressures and a slight discoloration of their tap water. This is a safe and normal occurrence during this process and will cause no adverse health effects. If you notice flushing activities in your immediate area, please refrain from using laundry machines until activities have ceased; such rapid flushing activities may temporarily suspend particulates that can yellow laundry.

Please be assured that this is a routine preventive maintenance procedure. The District's public drinking water remains safe and compliant with all State and Federal requirements for primary water quality. If you would like additional information, please contact NSID at 954-752-0400 between 7:00 am and 3:00pm - Monday through Friday.