



North Springs Improvement District

9700 NW 52 ST

Coral Springs, FL 33076

Phone: (954) 752-0400 • Fax (954) 755-7237

Utility Billing Services Acknowledgement form:

- The utility bill is always due on the **19th of each month**. If payment is not received, a \$25 penalty will be assessed.
- A refundable deposit will be required to establish service.
- To receive the utility billings via email or to update the billing preference, please send an email to nsid@nsidfl.gov or go to the website at www.nsidfl.gov under the customer service tab. Additionally, account information can be viewed on North Springs Improvement District (NSID)'s website online portal.
- Please contact NSID at (954) 752-0400 option 1 and then option 1 again (option 3 for after-hours emergency) for any issues or concerns regarding water pressure, leaks, sewer backups, broken or missing meter lids, etc. **If a plumber is contacted before informing NSID's staff, the plumbing costs will not be reimbursed.**
- A written approval is required when requesting to remove, transfer or update any ACH information.
- To set-up automated payments, a voided check is required to be emailed or mailed to the utility department. A confirmation email will be sent once the account has been updated.
- NSID does not issue any credits or discounts for pool fills, leaks, pressure cleaning or new sod.
- F.A.Q. (Frequently asked questions) can be viewed under the Customer Feedback tab located on NSID's website.
- Please refer to NSID's website for any updates and additional information, such as rates.

This is to acknowledge that I have received a copy of the resident / tenant's rules and regulations for North Springs Improvement District. I understand it contains important information regarding policies and procedures in accordance to NSID. I further understand that North Springs Improvement District has the right to modify, change any and all such rules and regulations.

Resident/Tenant Name (Print)

Property Address

Resident/Tenant Signature

Date