

North Springs Improvement District

2025 YEAR IN REVIEW: CELEBRATING ACHIEVEMENTS AND LOOKING AHEAD TO 2026

As 2025 draws to a close, the North Springs Improvement District (NSID) reflects on a year of remarkable accomplishments, dedicated service, and unwavering commitment to our community. NSID has delivered safe, high-quality drinking water while advancing innovation, safety, and environmental responsibility.

A standout highlight of the year was receiving the **Florida Department of Environmental Protection's 2024 Focus on Change Plant Operations Excellence Award** (presented in 2025). This prestigious recognition honors our leadership in safe, reliable, and environmentally responsible water treatment—an award NSID also proudly won in 2021, underscoring our sustained excellence over the years.

Key factors that set NSID apart included:

- NSID's advanced **reverse osmosis (RO) and nanofiltration systems**, ensuring superior contaminant removal and water quality.
- Consistent compliance through rigorous **daily testing and monitoring**.
- A major **safety upgrade**: replacing sulfuric acid with CO₂ for pH control, enhancing worker safety and sustainability.



2024 Plant Operations Excellence Award



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In addition to our operational achievements, NSID was proudly **recognized by the Southeast Florida Utility Council** in partnership with **Junior Achievement** for our outstanding partnership and commitment to developing the next generation of utility professionals. This award celebrates our efforts in education, mentorship, and building a skilled workforce to ensure the future of our industry.

These successes are a testament to our outstanding team of dedicated professionals, whose exceptional hard work, expertise, and commitment maintain the highest operational standards every day while delivering responsive, expert customer service—both in the field and in the office—with a genuine dedication to our residents.



As we transition into 2026, NSID is more committed than ever to **continuous improvement, safety, innovation, and workforce development**. We look forward to building on this momentum to serve our community even better in the year ahead.



We are excited to serve our community with excellence in the year ahead. Your support plays a vital role in helping us protect and conserve our precious water resources, enabling us to deliver reliable, high-quality water service to you every day.

From our NSID family to yours, we wish you and your loved ones a joyful, peaceful, and healthy holiday season filled with warmth, laughter, and cherished moments!

2024 Plant Operations Excellence Award

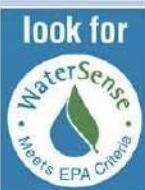


It's The Most Wonderful Time Of The Year

North Springs Improvement District
December 2025 Newsletter



2024 Plant Operations Excellence Award



It's The Most Wonderful Time Of The Year

Finn's Water-Smarter Guide!

The holidays bring cooler weather, bright lights, and busy households. Between hosting guests, cooking more meals, and doing extra laundry, water use tends to rise this time of year.

At North Springs Improvement District (NSID), we're all about helping you enjoy the season while being kind to our shared water supply. That's why Finn is here with some fun, easy tips to make small changes that add up to big savings on your utility bill — and help conserve water for everyone!



This month, we're sharing practical ways to keep your home running smoothly during the holidays, prevent common water-wasting issues, and set yourself up for a more efficient new year.



The Gift of a Well-Maintained Home

When it comes to your home, prevention is the best gift you can give yourself. Winter in South Florida may not bring snow, but it can still bring surprises like **hidden leaks**, **irrigation issues**, or **higher-than-usual water bills**.

COMMON CHALLENGES THIS TIME OF YEAR:

LEAKY TOILETS AND FAUCETS:

Even a slow drip from a faucet might not seem like much, but it can waste over **150 gallons of water** a month (or more, depending on how fast it's dripping!).

Many homeowners, renters, and even commercial customers don't spot hidden leaks until they get hit with a surprise jump in their water bill.



OVERWATERING THE LAWN:

Cooler weather means your grass and landscaping need less water, but many irrigation timers **stay set for summer conditions**.

GUEST SEASON STRESS:

With extra showers, laundry, and dishwashing, it's easy for your home's water use to **double without realizing it**.



The Gift of a Well-Maintained Home

QUICK FIXES AND SMART UPGRADES

Check for leaks: Add a drop of food coloring to your toilet tank. Wait 10-15 minutes without flushing. If color shows up in the bowl without flushing, you have a leak.



Inspect your irrigation system: Run a short test cycle and look for broken or clogged sprinkler heads (geysers, weak spray, or pooling water) or misaligned or tilted heads (overspray onto sidewalks).



Upgrade wisely: Next time you're shopping, spot that blue WaterSense label — it's an easy tweak for long-term savings and conservation! For more info on WaterSense products, epa.gov/watersense.

Perfect timing for holiday home improvements.

TRY THIS:

With a little extra time during the holiday break, take a "home water walk." Pick one room kitchen, bathroom, or laundry and note where you use water most. Are there drips, running toilets, or habits that could be improved? A **five-minute** checkup now can prevent costly surprises later.



Smarter Water Use

Inside and Out

As we celebrate the season with lights, laughter, and loved ones, it's the perfect time to sprinkle in some water-saving magic around the house. Finn is here to remind us: little changes during the holidays can add up to huge efficiency gains — for your home, your bill, and our community's water supply!

IN THE KITCHEN

Cooking and cleanup are major water users during the holidays.

Try these Finn tips:

Scrape plates instead of rinsing before loading the dishwasher.



Keep a pitcher of water in the refrigerator **for cold drinks** rather than running the tap until it cools.



IN THE BATHROOM

Showers, baths, and grooming can add up fast.



Shorten your shower by just two minutes and save up to **10 gallons of water** per person each day.

Turn off the tap while brushing your teeth or shaving.



Check your showerhead flow rate if it fills a one-gallon bucket **in less than 20 seconds**, it's likely using more water than needed.

Smarter Water Use

Inside and Out

IN THE YARD

Our irrigation systems often need adjusting this time of year.

Water early in the morning or late in the evening to reduce evaporation.



Cut back watering to **twice** per week, and only **10** minutes per zone.

If you use an automatic system, make sure the rain sensor is working properly.

WHY IT WORKS:

- **Early morning** is best: Cooler temps, lower wind, and your grass has time to dry before night (reducing disease risk).
- **Late evening** is a good backup: Less evaporation than daytime, but avoid if possible to keep foliage dry overnight.



When it's time to replace faucets, showerheads, toilets, irrigation controllers, spray sprinkler bodies, or other fixtures, look for the WaterSense® label from the EPA. These certified products use at least 20% less water than standard models – all while delivering great performance!

Learn more about WaterSense products at www.epa.gov/watersense.

A Fresh Start for the New Year

As 2025 wraps up, it's the perfect time to think about fresh starts and new habits for the year ahead. Saving water doesn't mean big lifestyle overhauls — it's all about building awareness and making small, smart daily choices that add up!

SET A HOME WATER GOAL FOR 2026

2026



Here are some easy, Tweak Finn-approved water resolutions to consider:

- **Fix one leak** you've been putting off — a dripping faucet or running toilet can waste thousands of gallons!
- **Replace one older fixture** with a high-efficiency model (look for the WaterSense label!).
- **Track your water use** by reading your meter once a week and watching for unexpected spikes.
- **Make shorter showers and full loads** only a household goal
- **Adjust your irrigation timer** seasonally to match the weather — less watering in cooler months means big outdoor savings!
- **Sweep instead of hose** driveways and sidewalks — a broom does the job without wasting a drop!
- **Add mulch** around plants and trees to retain moisture and reduce evaporation in your landscape.
- **Sign up for paperless billing** — go green by receiving statements electronically, saving trees and reducing paper waste!

Every gallon counts, and when households team up, we protect the precious resources our whole community shares.

CLOSING MESSAGE FROM FINN AND THE NSID TEAM

Water keeps our homes running smoothly, our landscapes lush and green, and our beautiful community thriving. By choosing small, mindful habits, each of us plays a vital role in preserving this essential resource for generations to come.

From all of us at North Springs Improvement District, thank you for your partnership in conservation. We wish you a joyful holiday season and a happy, healthy, water-wise New Year! Here's to a fantastic 2026.

Spot the Water Wasters!

Finn needs your help!

He wants to help your family save water this holiday season, and **he can't do it without you.**

Look at the list below and circle every Water Waster you spot in your home.

For each one you circle, you earn 1 Water Saver Star ★!

A bath filled all the way to the top



A dripping faucet



A dishwasher running when it's not full



Someone brushing teeth with the water running



A garden sprinkler running in the rain



A shower longer than 10 minutes

Washing fruits or veggies under running water instead of in a bowl



Someone washing a car using a running hose instead of a bucket



Count your stars: ★ _____

Show Us Your Water-Saving Power!

Have your grown-ups share a picture of your completed hunt and tag us on social media: **@NSID_District**